

## Article

Harbury Surgery is part of the Warwickshire East Primary Care Network (PCN). Other GP Practices in this network are Southam Surgery, St Wulfstan Surgery and Kineton Surgery.

The PCN aims to bring local surgeries together in order to provide new and innovative services to patients that would otherwise not be possible when working as individual practices. We hope these new services will bring new levels of care to our patients. Examples of the additional services and roles are detailed below

### **Patient Care-Coordinator: Fraser**

Fraser is the first point of contact for patients who may be referred to one of the services offered by our new PCN staff, whether this be through a self-referral or through your GP or nurse. He will signpost you to the relevant team member who can best assist you

### **Health & Wellbeing Coach: Ludmilla**

Ludmilla offers education and guidance for patients on changing their habits surrounding diet, lifestyle and general health and wellbeing.

### **Social Prescribers: Jo, Rita and Elicia**

The social prescribers act as a signposting service for patients to relevant local resources, which they may benefit from. There are so many different programs and opportunities outside the GP Practice but it is often hard to find the ones most relevant to you, such as benefits entitlement, connecting with local community groups, carer support, befriending services and access to social care. We are currently writing to some of our patients offering a telephone call with one of our social prescribers.

### **Clinical Pharmacists: Hitesh and Rajveer**

The clinical pharmacists are an extension of our clinical team. They are engaged in multiple activities including medication reviews and queries. In these reviews, they will ensure the appropriate blood tests and monitoring has been completed for your medication and review your current medication for appropriateness.

### **Musculoskeletal Practitioner: Roger**

Roger is an extremely experienced musculoskeletal practitioner and can see patients with; Arthritic symptoms, Sports injuries, Joint pain, Back pain, Non-specific muscle pain.

Roger is a prescriber and will be able to refer the patient to the most appropriate service and of course will discuss concerns with your GP as required.